



## Privacy Policy

Last updated: 4/12/2025

This Privacy Policy explains how Neil King Residential Limited (Company No. 5245340) and NK Residential Lettings Limited (Company No. 6712472), both trading as Neil King, collect, use and safeguard your personal data in compliance with the UK GDPR and the Data Protection Act 2018.

We act as the Data Controller for the personal data you provide.

Contact: [neil@nkres.co.uk](mailto:neil@nkres.co.uk) | 10 Electric Parade, George Lane, South Woodford, E18 2LY | 020 8220 9000

### 1. WHO WE ARE

Neil King Residential Limited

- Company No: 5245340
- Registered Office: 10 Electric Parade, George Lane, South Woodford, E18 2LY
- Trading Addresses:
  - 10 Electric Parade, George Lane, South Woodford, E18 2LY
  - 19 Forest Drive, Theydon Bois, Essex, CM16 7EX
- Tel: 020 8220 9000 / 01992 814054
- VAT: 858 6319 81
- TPO Membership No (Sales): D02245

NK Residential Lettings Limited

- Company No: 6712472
- Registered Office & Trading Address: 10 Electric Parade, George Lane, South Woodford, E18 2LY

- Tel: 020 8220 9000
- VAT: 942 1876 12
- TPO Membership No (Lettings): D11597

#### Compliance Memberships

- The Property Ombudsman (TPO)
- UKALA Client Money Protection (CMP)
- We do not hold client money
- DPS Membership No: 1524005

#### 2. WHAT PERSONAL DATA WE COLLECT

Identity data, contact details, property information, financial information, technical data (IP, cookies), communications, AML data.

#### 3. HOW WE COLLECT PERSONAL DATA

Via website forms, calls, emails, property portals, in-person, referencing agencies, cookies.

#### 4. WHY WE USE YOUR DATA

Contractual obligation, legal obligation, legitimate interests, consent.

#### 5. HOW WE USE YOUR DATA

To provide estate agency services including sales, lettings, management, referencing, AML compliance, communication, and appointment arrangements.

#### 6. THIRD-PARTY SERVICES & REFERRALS (NO REFERRAL FEES)

We may introduce you to mortgage advisers, conveyancers, surveyors or other professionals upon request.

We do NOT receive any referral fees, commissions, or financial incentives.

#### 7. DATA RETENTION

Sales files (6 years), lettings files (6–7 years), AML (5 years), enquiries (2 years).

#### 8. YOUR RIGHTS

Access, correction, deletion, restriction, objection, portability, consent withdrawal.

#### 9. COOKIES

Used for website functionality and analytics. See Cookie Policy.

#### 10. DATA SECURITY

We use encryption, secure systems, restricted access, and trained staff.

#### 11. CHANGES

We may update this policy and will publish updates on our website.

#### 12. CONTACT

Neil King | [neil@nkres.co.uk](mailto:neil@nkres.co.uk) | 020 8220 9000

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